



# Jobs Management

Schedule Management records how frequently assets are serviced and/or calibrated. This information then feeds through into other areas of the system such as Jobs.

#### 1. Status Bar

This allows you to filter the information by the current status of the job.

Status								
Any	TBC	Quoted	Scheduled	Started	Complete	Checked	Published	Void

### 2. Job Status

Status	Description		
ТВС	Not scheduled and no Quote Number was entered		
Quoted	Not scheduled but the Quote Number entered		
Scheduled	Scheduled, with or without a Quote Number. Visible to engineers		
Started	Started by an engineer		
Complete	Completed by an engineer		
Checked	Check is complete, which is the process that updates schedules		
Published	Job has been published and the customer invoiced, if appropriate.		
Void	Job was not completed but is retained for history		

**TIP!** Please note that jobs with a status of Published or Void are deemed complete and only accessible when viewing jobs for a specific customer.

## 3. Job Types

Job Types	Description		
Scheduled	A list of planned work converted into a job to be completed		
New Job (Call Out)	A custom one-off job		
Workshop Return	A job created to deliver and install Workshop Jobs which are Ready to Send.		
Calibration	A job to calibrate assets		

**TIP!** A job is only available to engineers once Scheduled and until Completed. A job cannot be deleted once transferred to the mobile system and editing is limited once started.

## 4. Selecting an individual customer

Click the "All Customers" field to narrow the search to individual customers.

Start typing in the name then select the correct option.

🗉 🎯 CaliPro – Job Management						
倄 ⊳ Job Management						
Region All Regions	\$	Customer		×	Status Any TB	C Quoted
Jobs (≢) ?		CaliPro Software L Grimsby Chemical	.td UK			\$
Customer	PC	Job Type	PO	Start	Boo	D
Nakatomi Products Ltd	ZX1	🚓 Callout	P058780	17/0ct/	PM - 1	0
Nile Partners Ltd	ZX1	Calibration	P019194	22/Oct/	1	1
Grimsby Chemical UK	ZX1	🕀 Scheduled	P025562	25/Oct/	1	1

You can then use the status bar to filter further.

Summary information for the selected row is displayed in the multi-tab panel.

A context-sensitive menu that provides access to all eligible functions against a job.

+ Add Job	To Schee	dule	
Callout: 3165 CaliPro Software Ltd: Te			? Edit
			B Email Certs
Summary	Services	Metł	j Job Report
Pricing C	heck Pub	lish	Post Visit Report
Sites Test Equi 1 Services	pmi		Î
Contact calipro@calip	oro.co.uk, 0789	9123456	
Start Date 27/Jun/2024	Ļ	Chargeab N/A	le
Booking Time -	Priority 1	Quote No 649445	5

**TIP!** Just above the detail panel is a smart button representing the most likely action based on the job status. New bespoke tabs or functionality can be added to meet your requirements.

For further support please email <u>support@calipro.co.uk</u> or call the helpdesk.

